



WE HELP YOU CHOOSE THE RIGHT FLOORER

This is a guide aimed at saving you a lot of heartache, frustration, money and time. Choosing a flooring contractor can be a daunting task. Whether it be your home, your office, your pub/restaurant or your sports hall - we can help!

This guide will take you through the questions you should be asking to ascertain if you are dealing with a reputable flooring contractor. Armed with this valuable information, you will be able to choose a company that you feel very comfortable working with and can trust.

CONTACT INFO

Russell O'Halloran
College Drive, Terenure, Dublin 6W
Tel: (087) 6268 100
Email: russell@rhwoodfloors.ie
Web: www.rhwoodfloors.ie

7 ESSENTIAL QUESTIONS TO
PROTECT YOUR FLOOR,
HOME AND FAMILY



RH WOOD FLOORS
FOR QUALITY ... FOR EXCELLENCE ... FOR LIFE

www.rhwoodfloors.ie



TESTIMONIALS ABOUT US

“ I was looking for some HONEST! and professional advice on wooden floors and finally found Russell O’ Halloran, from RH Wood Floors! *Lauren, Dublin 6* ”

“ Very polite and hardworking and very good at his job I would highly recommend him. I got him back to do 2 more floors and they came out excellent. *Phil Meyler, Dublin 7* ”

“ Russell O’Halloran provided a great service and laid two floors. He takes pride in his work and cleaned up after the job and is very professional. I highly recommend him and have recommended him to a friend *Anna Sheehan, Dublin 12* ”

IT’S YOUR HOME BE CAREFUL

This guide will take you through the questions you should be asking to ascertain if you are dealing with a reputable flooring contractor.

Remember con-men are just that - they are convincing and amicable, but hopefully these questions should help you eliminate them from your life and the dangers they pose to your floor, home and family.

Armed with this valuable information, you will be able to choose a company that you feel very comfortable working with and can trust, sure they will listen to you, offer expert advice and carry out the work to your satisfaction.



WHAT TO ASK FOR?

1.0 Detailed Quotation in writing

Don’t accept just an overall price with no details or worse still, a verbal quote. This is a sure sign of potential frustrations down the road. If it’s not in the quotation there’s a good chance it won’t be included.

2.0 Home Address and Landline

It may seem obvious but you really don’t know who you are letting into your home. You need a level of comfort that you are dealing with a long-term reliable company. All business letter heads must have the director’s names by law, if they are a limited company. If a sole trader, look for their home address and if available, a landline number.

3.0 Public Liability Insurance

It’s a fact of life that things can and do go wrong from time to time. You don’t want a company who’s work ethic is to take their chances in your home! Public Liability Insurance should be €6.5m. This is the level required to carry out government contract works which is further evidence of a reputable company.

4.0 Tax Clearance Certificate

Without this being readily available you are probably dealing with a “here today, gone tomorrow” cowboy. Same as insurance, if it’s not available they are not reputable . . . don’t let them inside your door.

GET THE BEST ADVICE

5.0 Specific Wood Floor Training

The floors in your home are worth a lot of money. An inexperienced contractor can very quickly do a lot of permanent damage. Wood flooring is a very fine, precise art, which requires a high degree of attention to detail and takes years to perfect. A contractor should have specialist training and be able to provide bona fide qualifications.

6.0 References

As a homeowner, you want an established company that has built a solid reputation and exhibits a good track record with multiple clients - whether it be domestic, pubs & restaurants, sports floors and commercial buildings. References should be available to you upon request.

7.0 Maintenance

All types of wood are different and require different types and schedules of care. You need a wood floor expert, not just to give you information up front, but also to support you to keep your floors beautiful for the life of your home.

Other Questions

Always ask questions! Questions are good because they help you know what you want to achieve, they can help you find the flooring company that truly understands you.